



Message From Markets.com

2 mensajes

Markets.com <support@markets.com>
Responder a: Markets.com <support@markets.com>
Para: yhari.hj@gmail.com <yhari.hj@gmail.com>

vie., 8 mar. 2019 a las 16:32

##- Por favor, escriba su respuesta por encima de esta línea -##

Vasil H. (Markets.com)

8 mar. 17:32 EET

Dear Hilario Jurado Rodriguez,

Following the communication you had with us on 04-Mar-19, we would like to confirm that Markets.com is the sole website operated by Safecap Investment Limited (“Safecap”, the “Company”). Safecap does not have any affiliation with marketsx.co.uk and it has been brought to our attention this websites seek to unlawfully impersonate Safecap Investments Limited (“Safecap”) and our official website and trading platform www.markets.com. In the documents you have provided us it is indicated that the beneficiaries are “Adequado e Sereno Unipessoal LDA”, “Amazing Calculation UN LDA”, “Embracelevel – LDA”, “Dynamico SP ZOO” and “CMS FLA SP ZO O”. We would like to inform you that these entities are not associated with Safecap and that any payment made to us will have the billing descriptor Safecap Investments Ltd.

Furthermore, in the documents you have provided there is forged contract and can confirm that this is not a valid contract and did not originate from Safecap or any other company owned by TradeTech Markets Limited, markets.com and/or our ultimate parent company Playtech PLC. The payments you have made is to fraudulent entities that are not associated in any way with Safecap

Investments Limited and/or any bank account of our company. Additionally we can confirm your account with [Markets.com](https://www.markets.com) has been inactive since 11-Jul-2017.

Note that we have posted a [public warning](#) for this and other brands, and we would advise you not to engage with them. Representatives of such websites contact you with the intention to defraud, therefore should such communications persist, do not hesitate to contact your local police.

We advise you to review the security of your personal computers and software, including changing your passwords and making sure that your personal data is not kept on unprotected hardware where it can become available to third party malware or hackers.

This communication is subject to the Laws of the Republic of Cyprus. Safecap reserves its rights to the full extent permitted by law, including, without limitation, its rights for taking appropriate action in case of negative publicity or any acts that may be aimed at causing business damage or other damage to it. This letter is issued in the English language. Where a translation has been provided, we note that the English language version prevails in case of any differences.

We remain available should you need further assistance.

Best regards,
Vasil H.
Customer Support

yhari.hj@gmail.com

8 mar. 17:08 EET

Buenas tardes, necesito que me confirméis que el contrato que firme con los que me hicieron la cuenta VIP el nombre de markets.com no es de vuestra plataforma o si lo es localiceis a los responsables para qué me reintegre el dinero de la cuenta

En caso que sea una suplantacion decirme dónde puedo poner la denuncia en Londres ya que todos los teléfonos,emails y dirección web de la cuenta que tengo de los supuestos suplantadores de markets.com son de Londres. Os adjunto otra vez el contrato que firmaba cada vez que ingresaba dinero en la cuenta ,para que me confirméis si es de vuestra plataforma y el firmante Alan Jackson y si el firmante Alan Jackson el director de Chairman oficina the board of Playtech PLC(London Stock Exchange:PTEC)

También os envío una captura de la cuenta que tenía en la plataforma VIP, de finales de febrero para que me digáis sí es de vuestra plataforma. El enlace donde entraba a ver las operaciones y mi cuenta era:

<https://clientzone.marketsx.co.uk/en/authentication>

Necesito también si es que habéis tomado medidas legales como denunciar a las autoridades me digáis dónde la habéis hecho para aportar todos los documentos y pruebas que tengo

Espero vuestra contestación

Atentamente Hilario Jurado

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Click here (https://www.mailcontrol.com/sr/B6tIGmhKGYjGX2PQP0mvUuToodiywuSOss2j_05lkC3CFHVc4l40RZ4nnoc_Fyr_rnh_fjNMTmbX0F9OzBqmnw==) to report this email as spam.

Archivos adjuntos

[Screenshot_2019-02-20-18-47-06-848_com.android.chrome.png](#)

[Contrato de Gestion - Safecap Investments Limited - Sr. Hilario Jurado](#)

[Rodríguez 3.pdf](#)

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Depending on the country of your citizenship or permanent residence, we may be required under the applicable local laws, rules and regulations to offer you certain additional protection mechanisms (such as a guaranteed stop loss mechanism) or impose additional restrictions on your trading. You must carefully review our [Investment Services Agreement](#) for the details of such protections or restrictions that may apply to you.

Please refer to the [Investment Services Agreement](#) and the [Privacy Policy Statement](#).

Hilario Jurado <yhari.hj@gmail.com>
Para: Markets.com <support@markets.com>

vie., 8 mar. 2019 a las 16:45

Muchas gracias por la información

El caso es que ya me han estafado 25000 € y voy a poner una denuncia en Londres ya que todo apunta a que la estafa la han hecho desde allí, si sabéis o habéis puesto vosotros una denuncia a las autoridades decirme dónde lo habéis hecho para aportar todas las pruebas que tengo así como las transferencias que he realizado a los estafadores y suplantadores de markets.com

[El texto citado está oculto]